

**Contents**

Acronyms .....	21
1. Introduction .....	23
1.1 Globalisation and Arbitration by Means of Electronic Commerce.....	23
1.2 Advantages of International Arbitration.....	24
1.3 Bodies Responsible for Arbitration .....	25
1.3.1 Institutions on National Levels.....	25
(1) Argentina .....	25
(2) Australia .....	25
(3) Austria .....	25
(4) Bahrain .....	25
(5) Belarus.....	25
(6) Belgium .....	25
(7) Bhutan.....	25
(8) Brazil .....	25
(9) Bulgaria .....	25
(10) Canada .....	26
(11) Chile .....	26
(12) China .....	26
(13) Columbia .....	26
(14) Costa Rica.....	26
(15) Croatia .....	26
(16) Cyprus .....	26
(17) Czech Republic.....	26
(18) Denmark .....	27
(19) Ecuador.....	27
(20) Egypt .....	27
(21) El Salvador .....	27
(22) Estonia .....	27
(23) Finland.....	27
(24) France .....	27
(25) Germany .....	27
(26) Greece.....	28
(27) Guatemala.....	28
(28) Honduras.....	28
(29) Hungary .....	28
(30) India.....	28
(31) Indonesia.....	28
(32) Ireland.....	28
(33) Israel .....	28
(34) Italy.....	28
(35) Japan .....	28
(36) Latvia.....	28
(37) Lebanon .....	28
(38) Lithuania.....	29
(39) Luxembourg .....	29
(40) Korea .....	29
(41) Malaysia .....	29
(42) Malta.....	29
(43) Mexico.....	29
(44) Moldova.....	29
(45) Mongolia.....	29
(46) Netherlands.....	29
(47) New Zealand.....	29
(48) Norway .....	29
(49) Oman .....	29
(50) Panama .....	29
(51) Peru.....	29
(52) Poland.....	30
(53) Portugal.....	30
(54) Romania.....	30
(55) Russia .....	30

(56)	Singapore.....	30
(57)	Slovenia .....	30
(58)	South Africa .....	30
(59)	Spain.....	30
(60)	Sweden .....	30
(61)	Switzerland.....	31
(62)	Turkey .....	31
(63)	Ukraine .....	31
(64)	United Arab Emirates .....	31
(65)	United Kingdom .....	31
(66)	Uruguay.....	31
(67)	USA .....	31
(68)	Yugoslavia.....	32
1.3.2	International Institutions.....	32
(1)	Centre Européen de la Negotiation.....	32
(2)	Chartered Institute of Arbitrators, European Branch.....	32
(3)	Court of Arbitration for Sport (CAS) .....	32
(4)	European Court of Arbitration.....	32
(5)	European Network for Dispute Resolution.....	32
(6)	G.C.C. Commercial Arbitration Centre.....	32
(7)	International Centre for Settlement of Investment Disputes (ICSID).....	32
(8)	International Chamber of Commerce, International Court of Arbitration .....	32
(9)	International Council for Commercial Arbitration (ICCA) .....	32
(10)	International Court of Justice .....	32
(11)	Islamic Chamber of Commerce and Industry (ICCI-OIC) .....	32
(12)	OHADA, Cour Commune de Justice et d'Arbitrage.....	32
(13)	Permanent Court of Arbitration at The Hague.....	32
(14)	WIPO Arbitration and Mediation Center .....	32
1.3.3	Traditional Bodies Responsible for Arbitration Offering Particular Online Arbitration Services.....	33
a.-)	Arbitration Court Attached to the Economic Chamber and Agricultural Chamber of the Czech Republic .....	33
b.-)	Hong Kong International Arbitration Centre.....	33
c.-)	(US) American Arbitration Association .....	33
1.4	Organisations Providing General Information on Arbitration .....	33
1.4.1	General Information .....	33
(1)	Cameron May .....	33
(2)	E-Arbitration-T .....	33
(3)	EU's Website on Consumer Redress .....	33
(4)	LLRX – International Commercial Arbitration .....	33
(5)	ODR.Info .....	33
(6)	SICE – Foreign Trade Information System .....	33
(7)	University of Chicago.....	33
(8)	University of Salzburg.....	33
(9)	WWW Virtual Library – Private Dispute Resolution.....	33
1.4.2	Information for Consumers .....	34
(1)	EEJ-Net .....	34
(2)	FIN-NET .....	34
(3)	Global Business Dialogue .....	34
(4)	US Federal Trade Commission.....	34
1.5	Bodies Using Means of Electronic Commerce for Dispute Settlement.....	34
1.5.1	1-2-3 Settle.Com .....	34
1.5.2	ADR Center die Roma.....	34
1.5.3	Adventist Reconciliation Services (ARS) .....	34
1.5.4	AllSettle.Com .....	34
1.5.5	American Arbitration Association.....	34
1.5.6	ARyME .....	34
1.5.7	Bankers Repository Corporation .....	35
1.5.8	Better Business Bureau Online.....	35
1.5.9	CACNIQ.....	35
1.5.10	Cibertribunal.....	35
1.5.11	ClaimChoice.com .....	35
1.5.12	CPR Institute for Dispute Resolution .....	35

1.5.13	Cyberlaws.net .....	35
1.5.14	Cybercourt .....	35
1.5.15	CyberSettle .....	35
1.5.16	E-Global ADR Tribunal .....	35
1.5.17	e-Mediator .....	35
1.5.18	e@adr.....	35
1.5.19	Electronic Consumer Dispute Resolution (ECODIR) .....	35
1.5.20	Eneutral.....	35
1.5.21	Equifax Online Dispute .....	36
1.5.22	Gesellschaft für Wirtschaftsmediation und Konfliktmanagement e.V. (gwmk) .....	36
1.5.23	Global Arbitration Mediation Association (GAMA).....	36
1.5.24	Global Arbitration and Mediation Service (GAMS).....	36
1.5.25	I-courthouse .....	36
1.5.26	Internationales Online Schiedsgericht .....	36
1.5.27	InternetNeutral.....	36
1.5.28	Internet Ombudsman (Austria) .....	36
1.5.29	Internet Ombudsman (Sweden) .....	36
1.5.30	Intersettle .....	36
1.5.31	Iris Médiation .....	36
1.5.32	JAMS ADR .....	36
1.5.33	Mediation America .....	36
1.5.34	Mediation Arbitration Resolution Services Inc. (MARS).....	36
1.5.35	National Association of Securities Dealers (NASD) .....	37
1.5.36	National Arbitration Forum (NAF).....	37
1.5.37	NovaForum.com .....	37
1.5.38	Online Confidence .....	37
1.5.39	Online Mediators .....	37
1.5.40	Online Ombuds Office.....	37
1.5.41	Online Public Disputes .....	37
1.5.42	Online Resolution.....	37
1.5.43	Peruvian Cybertribunal.....	37
1.5.44	Private Judge.....	37
1.5.45	Resolution Forum .....	37
1.5.46	ResolveItNow.com .....	37
1.5.47	RisolviOnline.....	37
1.5.48	SettlementNOW .....	37
1.5.49	SettlementOnline .....	38
1.5.50	SettleOnline .....	38
1.5.51	SettleSmart .....	38
1.5.52	SettleTheCase .....	38
1.5.53	Smart Settle.....	38
1.5.54	SquareTrade.....	38
1.5.55	The Claim Room .....	38
1.5.56	TRUSTe.....	38
1.5.57	TrustEnforce.org .....	38
1.5.58	U.S. Settle .....	38
1.5.59	VirtualCourthouse .....	38
1.5.60	Virtual Magistrate .....	38
1.5.61	WebAssured.com.....	38
1.5.62	Web Trader .....	38
1.5.63	WEBDispute.com .....	39
1.5.64	WebMediate.....	39
1.5.65	WeCanSettle .....	39
1.5.66	Word&Bond .....	39
2	Legal Framework of International Arbitration in Electronic Commerce .....	41
2.1	Legal Framework and Efficiency of International Arbitration .....	41
	2.1.1 The Internationality of the Dispute.....	41
	a.-) Internationality According to the New York Convention and the Geneva Convention .....	42
	b.-) Places of Business in Different States .....	42
	c.-) Internationality by Declaration .....	42
	d.-) Internationality of Consumer Arbitration .....	42

2.1.2 International Commercial Arbitration as the Most Effective Means for the Settlement of Cross-Border Disputes.....	43
2.1.3 Costs of Arbitration .....	43
<b>2.2 International Instruments Regulating Arbitration.....</b>	<b>44</b>
2.2.1 New York Convention.....	44
2.2.2 Geneva Convention .....	45
a.-) Relations Between the New York Convention and Geneva Convention.....	45
b.-) Revision of Geneva Convention.....	45
2.2.3 Council of Europe's Convention Providing a Uniform Law on Arbitration .....	45
2.2.4 Panama Convention.....	46
2.2.5 Montevideo Convention .....	46
2.2.6 Arbitration in Arab Countries.....	47
a.-) Convention on the Enforcement of Judgements, Disputes and Judicial Summons .....	47
b.-) Arab League Convention on Judicial Cooperation (Riyadh Convention) .....	47
<b>2.3 United Nations Committee on International Trade Law (UNCITRAL).....</b>	<b>47</b>
2.3.1 UNCITRAL Model Law on International Commercial Arbitration.....	47
a.-) International Arbitration .....	48
b.-) Arbitration Agreement.....	48
c.-) Requirement of Writing.....	48
(1) Report of the Working Group on Arbitration of March 2000: Requirement of Written Form.....	49
(2) Reports of the Working Group on Arbitration in 2000.....	50
(3) Working Group on Arbitration and Conciliation, Preparation of Uniform Provisions on Written Form for Arbitration Agreements, note by the Secretariat of 06/02/02.....	51
d.-) Arbitral Tribunal.....	52
e.-) Jurisdiction of the Arbitral Tribunal .....	53
f.-) Conduct of Proceedings.....	53
g.-) Making of Award .....	53
h.-) Recourse Against the Award .....	53
i.-) Enforcement of Award .....	54
2.3.2 UNCITRAL Arbitration Rules .....	54
2.3.3 UNCITRAL Notes on Organising Arbitral Proceedings .....	54
2.3.4 UNCITRAL Model Law on Electronic Commerce.....	54
a.-) Definitions.....	54
b.-) Variation by Agreement .....	55
c.-) Recognition of Data Messages .....	55
d.-) Incorporation by Reference .....	55
e.-) Writing .....	55
f.-) Signature.....	56
g.-) Original.....	56
h.-) Communication of Data Messages .....	57
i.-) Compatibility of the Model Law with EU Law .....	57
2.3.5 UNCITRAL Work on Dispute Settlement on the Internet .....	57
2.3.6 UNCITRAL Draft Convention on the Use of Electronic Communications in International Contracts..	57
a.-) Applicability to the Formation and Performance of Arbitration Agreements in the Sense of the New York Convention .....	57
b.-) Scope of Application .....	58
(1) Places of Business in (Different) States.....	58
(2) Irrelevance of the Nationality of Parties and Their Commercial or Civil Status .....	58
(3) Relation to the New York Convention .....	58
(4) Place of Business in Electronic Commerce .....	59
c.-) Exclusions: Consumer Contracts, Contracts on a Regulated Exchange .....	59
d.-) Written Form .....	59
e.-) Online Conclusion of the Arbitration Agreement.....	60
(1) Time of Dispatch .....	60
(2) Time of Receipt .....	60
(3) Places of Dispatch and Receipt .....	61
(4) Use of Automated Message Systems.....	62
f.-) Errors of Communication .....	62
<b>3 Voluntary International Arbitration on the Basis of the New York Convention and Means of Electronic Commerce .....</b>	<b>63</b>
3.1 Definition of the Terms 'Arbitration' and 'Arbitration Agreement' .....	63
3.2 Voluntary Arbitration .....	63

3.2.1 Arbitration Agreement: Requirements of Validity .....	64
3.2.2 Applicable Law .....	64
3.3 Content of the Arbitration Agreement.....	64
3.4 Form of the Arbitration Agreement According to the New York Convention .....	65
3.4.1 Fulfilment of Form Requirements on the Basis of the UNCITRAL Draft Convention on the Use of Electronic Communications in International Contracts.....	65
3.4.2 Broad Definition of the Term 'Agreement in Writing' in the Sense of Article II(2) of the New York Convention .....	66
a.-) Scanning of Handwritten Signature.....	66
b.-) UNCITRAL Model Law on Electronic Commerce.....	66
c.-) UNCITRAL Model Law on Electronic Signatures .....	67
(1) Definition of 'Electronic Signature' .....	67
(2) Determination of Satisfactory Criteria.....	68
(3) UNCITRAL Draft of Uniform Rules on Electronic Signatures.....	69
d.-) EU Directive on a Community Framework for Electronic Signatures .....	70
(1) Advanced Electronic Signatures.....	70
(2) Interpretation of the New York Convention in the Light of the EU Directive on Electronic Signatures .....	71
(3) Obligations of EU Member States According to the EU Directive on Electronic Signatures .....	71
e.-) US Law.....	71
3.4.3 Exchange of Letters or Telegrams .....	71
a.-) UNCITRAL Model Law on International Commercial Arbitration .....	72
(1) Telegram.....	73
(2) Telex .....	73
(3) Fax .....	73
(4) Computerfax .....	73
(5) Email .....	73
b.-) Requirement of 'Writing' and Data Messages Usable for Subsequent Reference in the Sense of the UNCITRAL Model Law on Electronic Commerce.....	73
(1) Broad Definitions in the Guide to the Enactment of the UNCITRAL Model Law on Electronic Commerce .....	74
(2) Interpretation of the Form Requirement .....	75
c.-) Electronic Data Interchange in the Sense of the UN/CEFACT Recommendation to UNCITRAL .....	76
3.4.4 Requirement of Form and the United Nations Convention on the Law of Treaties .....	76
a.-) Interpretation of the Form Requirement on the Basis of the UNCITRAL Model Law on Electronic Commerce .....	77
b.-) Interpretation of the Form Requirement and EU Law .....	77
(1) Modification of the Form Requirement Through EU Law .....	78
(2) Requirement of Form and National Laws of EU Member States .....	78
3.4.5 Form Requirements According to National Laws .....	79
a.-) Austrian Law .....	79
b.-) Belgian Law.....	79
c.-) French Law .....	80
d.-) German Law .....	80
e.-) Italian Law.....	81
f.-) Spanish Law .....	82
g.-) Swiss Law.....	82
h.-) UK .....	83
i.-) United Arab Emirates .....	83
3.4.6 Proof of the Arbitration Agreement by Means of Electronic Commerce .....	83
3.5 National and Supra-National Legal Frameworks for Arbitration .....	84
3.5.1 The EU's 'Acquis Communautaire' Relating to Arbitration Law .....	84
a.-) The Recognition and Enforcement of Arbitral Awards in the EU's Internal Market.....	84
b.-) Definition of Term 'Arbitration'.....	84
c.-) Non-Applicability of International Conventions on Jurisdiction and Conflict of Laws .....	85
(1) EU Brussels Regulation and EU Brussels Convention .....	85
(2) EU Rome Convention.....	85
d.-) Remedies Against the Award .....	86
e.-) Application of Mandatory Rules of EU Law .....	86
f.-) EU Law Relating to the Use of Electronic Means for Arbitration.....	86
g.-) Settlement of Disputes in the Sense of Article 17 of the EU Directive on Electronic Commerce.....	87
(1) Scope of the Term Out-of-Court Dispute Settlement .....	87

(2) Recognition of Arbitration Agreements Concluded by Electronic Means .....	87
h.-) EU's European Model EDI Agreement.....	88
i.-) Dispute Resolution According to the UN Economic Commission for Europe: Proposal Concerning Dispute Resolution for EDI.....	89
j.-) European Parliament's Resolution on the Promotion of Recourse to Arbitration.....	89
k.-) EU Public Policy .....	90
(1) Jurisprudence of the European Court of Justice .....	90
(2) Application of EU Law by the Arbitrator.....	91
(3) Enforcement of Agreements to Arbitrate and Public Policy.....	92
(4) EU Public Policy and Antitrust .....	93
(5) EU Public Policy and Consumer Arbitration.....	93
(6) Mandatory Rules of Law and Public Policy .....	94
3.5.2 Necessity of an Adaptation of the New York Convention to Conditions of Electronic Commerce? ....	94
a.-) Possible Measures to Avoid Risks from an Incoherent Interpretation of the New York Convention ....	95
(1) Amendment of the New York Convention.....	95
(2) Amendment of the Geneva Convention .....	96
(3) Adaptation of National Legislation .....	96
(4) Possible Initiatives at the EU Level.....	96
b.-) Alternative: Reference to the New York Convention in the UNCITRAL Draft Convention on the Use of Electronic Communications in International Contracts .....	97
3.5.3 Conclusion of Arbitration Agreements by Means of Electronic Commerce .....	98
a.-) Solution Adopted by the EU Directive on Electronic Commerce .....	98
(1) Placing of Orders.....	98
(2) Public Offer through a Website .....	99
(3) Conclusion of Contract Including Arbitration Agreement .....	100
b.-) UNCITRAL Model Law on Electronic Commerce.....	100
(1) Formation of Contract .....	100
(2) Requirements of Form .....	100
(3) Attribution of Data Messages .....	100
(4) Acknowledgement of Receipt .....	101
(5) Time and Place of Dispatch and Receipt of Data Messages.....	102
c.-) UN/CEFACT E-Agreement .....	103
(1) A Framework for Electronic Transactions.....	104
(2) Offer and Acceptance by Individual Email .....	104
(3) Receipt and Acknowledgement of Receipt.....	104
d.-) European Model EDI-Agreement.....	105
3.5.4 Choice of a Transnational Law for Electronic Commerce .....	106
a.-) UNCITRAL Model Law on Electronic Commerce.....	106
b.-) UNCITRAL Draft Convention on the on the Use of Electronic Communications in International Contracts.....	106
3.5.5 Non-Negotiated 'Click-wrap' Arbitration Agreement.....	106
a.-) Click-Wrap Arbitration Agreement in the Business-to-Business Sector.....	106
b.-) Click-Wrap Arbitration Agreement in the Business-to-Consumer Sector.....	107
3.6 Arbitration Not Falling Within the Scope of the New York Convention .....	107
3.6.1 Delimitation of Arbitration from other Types of Dispute Settlement.....	107
a.-) Decisions as Contracts.....	107
b.-) Decisions as Judgements .....	108
c.-) Mandatory Consumer Arbitration .....	108
3.6.2 Uniform Domain-Name Dispute-Resolution Policy.....	109
3.6.3 Adjudication .....	110
3.6.4 Expert Opinion and Referee Decision .....	111
a.-) Expert Opinion .....	111
b.-) Referee Decision .....	112
3.6.5 'Non-Procedural' Arbitration .....	113
3.6.6 Binding Advice.....	114
3.6.7 Office for Settlements.....	114
3.7 Necessity to Interpret International Instruments in a Uniform Manner.....	115
3.7.1 Role of Jurisprudence of National Courts .....	115
3.7.2 Arbitrability and Applicable Law.....	116
3.7.3 Legal Security for Electronic Commerce through Efficient Arbitration of Disputes .....	116
a.-) Establishment of Electronic-Confidence in International Arbitration by Means of Electronic-Commerce .....	117

	b.-) Possible Adherence to Geneva Convention.....	117
4	Arbitration Procedure in Cyberspace .....	119
4.1	Place or Seat of Arbitration .....	119
	4.1.1 Territoriality of International Arbitration .....	119
	4.1.2 Legal Consequences of the Place or Seat of Arbitration .....	120
	4.1.3 Law of Procedure in the State of the Place or Seat of Arbitration.....	121
	a.-) Recognition and Enforcement of the Award .....	121
	b.-) Setting Aside of the Award.....	122
	c.-) Enforcement of 'Foreign' Awards in the State where the Award Was Made.....	122
	4.1.4 Choice of the Institution for Arbitration .....	122
	4.1.5 Delocalisation of Arbitration .....	123
	4.1.6 Online Technologies and the Place or Seat of Arbitration.....	123
	4.1.7 Electronic Forum Shopping .....	124
	4.1.8 Considerations for the Choice of the Place or Seat of Arbitration.....	124
	a.-) Factors for Determining the Place or Seat of Arbitration .....	125
	b.-) Legal Factors of Particular Importance .....	125
	c.-) Convenience within the EU's Internal Market.....	126
	4.1.9 Determination of the Place or Seat of Arbitration in the Absence of an Express Choice by the Parties	126
	a.-) ICC Rules of Arbitration .....	126
	b.-) Czech Online Rules .....	126
	c.-) Hong Kong Online Rules .....	126
	d.-) US AAA Online Rules .....	127
4.2	Procedural Guarantees.....	127
	4.2.1 Means of Electronic Commerce for Arbitration Procedures.....	127
	4.2.2 General Procedural Principles Applicable in International Arbitration .....	127
	a.-) General Procedural Principles .....	127
	(1) Principle of Good Faith .....	127
	(2) Order of Provisional and Protective Measures .....	128
	(3) Default of the Respondent .....	128
	(4) Neutrality .....	128
	(5) Hearing .....	128
	(6) Proof of Factual Veracity .....	128
	(7) Reasoned Award.....	128
	(8) Apportionment of Costs.....	128
	(9) Arbitral Economy .....	128
	(10) Waiver of Rights.....	128
	(11) Confidentiality.....	128
	b.-) Relevance for Online Proceedings.....	128
	(1) Collaboration in Online Communications .....	128
	(2) Online Neutrality .....	129
	(3) The Parties' Obligation of Cooperation .....	129
	(4) Proof of Digital Files .....	129
	(5) Objections and Complaints Concerning Online Communications .....	130
	(6) Adequate Security of Online Communications .....	130
	4.2.3 Adequate Procedural Guarantees Based on the European Convention on Human Rights and the Jurisprudence of the European Court of Human Rights .....	131
	a.-) Deweer Case.....	132
	b.-) Beer and Regan v. Germany .....	132
	c.-) Lithgow Case.....	132
	d.-) Jurisprudence of the Court.....	133
	4.2.4 The Right to a Fair Trial .....	134
	a.-) The UNCITRAL Model Law on International Commercial Arbitration.....	134
	b.-) UNCITRAL Arbitration Rules .....	135
	c.-) Geneva Convention .....	135
	d.-) Online Arbitration Rules .....	136
	e.-) Arbitration Clauses in General Terms of Contract .....	136
	f.-) Global Application of the Right to a Fair Trial.....	137
	g.-) Consequences of a Violation of the Right to a Fair Trial .....	138
	4.2.5 Procedural Guarantees for Online Arbitration Procedures .....	138
	a.-) Procedural Guarantees Based on Mandatory Laws, International Conventions and Public Policy.....	139
	b.-) Applicable Law and Procedural Guarantees.....	139
	c.-) Control of the Arbitration Procedure .....	140

(1)	Internal Control of Awards by the Arbitration Institution .....	140
(2)	Control of Decisions of the Arbitrator.....	141
(3)	Setting Aside of the Award .....	141
(4)	Appeal Against the Award .....	141
d.-)	The Regard of the Interests of the Parties.....	141
e.-)	Establishment of Terms of Reference by the Arbitrator.....	142
f.-)	'Electronic Documents' Procedure.....	142
(1)	Arbitration Rules .....	143
(2)	Use of Email for the Exchange of Documents .....	143
(3)	Proof of Authenticity.....	143
g.-)	Duration of Arbitration.....	144
h.-)	Confidentiality of the Proceedings .....	144
(1)	Confidentiality and Electronic Communications.....	145
(2)	Confidentiality in Rules for Arbitration .....	145
(3)	Technological Measures to Safeguard Confidentiality.....	145
4.2.6	Basic Requirements for Procedures in the Sense of Article 17(2) of the EU Directive on Electronic Commerce .....	146
a.-)	Ensuring Procedural Guarantees According to Article 17(2) of the EU Directive on Electronic Commerce .....	147
b.-)	Increase of State Control of Arbitration Through More Procedural Guarantees? .....	147
(1)	State Control According to the New York Convention.....	147
(2)	'More-Favourable-Rights' Rule .....	147
(3)	Rule of Maximum Effectiveness .....	148
4.2.7	Procedural Guarantees in the Sense of Article 17(2) of the EU Directive on Electronic Commerce ...	148
a.-)	Principle of Equality of the Parties .....	148
b.-)	Principle of Independence and Impartiality of the Arbitrator.....	149
c.-)	Principle of Contradictory Proceedings (Adversary System).....	149
(1)	Exclusion of Manipulation of Technological Systems .....	149
(2)	Recording and Storage of Electronic Data .....	150
(3)	Electronic Protocols.....	150
(4)	Online Declarations .....	150
d.-)	Principle of a Fair Procedure .....	151
(1)	Oral Hearings and Videoconferencing .....	151
(2)	Deliberations of the Arbitrator in Ordering Hearings or Videoconferencing .....	151
(3)	Default of a Party and the Use of Email .....	152
(4)	Communication of Data Messages .....	152
(5)	Errors in Communication .....	152
(6)	Taking of Evidence.....	153
(7)	Security Measures .....	153
e.-)	Principle of the Absence of Discretion .....	154
f.-)	Principle of a Reasoned Decision.....	154
(1)	Content of Award .....	155
(2)	'Electronic' Awards.....	155
4.2.8	Earlier Drafts of the Proposal of an EU Directive on Electronic Commerce .....	156
a.-)	Principles Based on the Commission Recommendation Concerning Bodies for Consumer Disputes .	156
(1)	Principle of Independence .....	156
(2)	Principle of Transparency.....	156
(3)	Adversarial Principle.....	157
(4)	Principle of Effectiveness.....	157
(5)	Principle of Legality .....	158
(6)	Principle of Liberty.....	158
(7)	Principle of Representation .....	160
b.-)	Economic Operation of Consumer Arbitration with Regard to the Principles of the Commission's Recommendation.....	160
4.3	Arbitration Rules Adapted to Electronic Commerce.....	160
4.3.1	Submission of Arbitration to the Arbitration Institution.....	160
a.-)	Establishment of Rules by the Parties .....	161
b.-)	Rules Permitting the Use of Means of Electronic Commerce .....	162
4.3.2	Request for Arbitration.....	162
4.3.3	Preparation for Procedure.....	162
4.3.4	Digital Arbitration Agreement.....	163
a.-)	Arbitration Laws of EU Member States .....	163

b.-) International Arbitration According to the New York Convention .....	164
(1) Conclusion of Arbitration Agreements by Electronic Means.....	164
(2) Choice of Law of the UNCITRAL Model Law on Electronic Commerce .....	164
(3) UNCITRAL Draft Convention on the Use of Electronic Communications in International Contracts.....	164
4.3.5 Contractual and Non-Contractual Disputes in Electronic Commerce .....	165
a.-) Disputes Relating to Electronic Contracting Practices .....	165
b.-) The Online Environment .....	165
(1) The 'Delocalisation' of Electronic Commerce .....	166
(2) Insufficiency of the Principle of Territoriality.....	166
(3) Establishment of a Set of Legal Rules Applicable to Cross-Border Disputes in Electronic Commerce .....	166
c.-) Expedited Arbitrations and Small Claims Arbitration.....	167
4.4 Rules of the Institution Responsible for Arbitration.....	168
4.4.1 Law Applicable to the Arbitration Procedure.....	168
4.4.2 Arbitration Rules and Mandatory Rules of National Law .....	169
4.4.3 Adaptation of Arbitration Rules to the Use of Means of Electronic Commerce .....	169
a.-) Notice of Arbitration .....	170
b.-) Commencement of Arbitration Proceedings.....	170
c.-) Arbitration Institution .....	170
d.-) Arbitrator .....	170
e.-) Place or Seat of Arbitration and Place of Rendering the Award.....	170
f.-) Law Applicable to the Arbitration .....	170
g.-) Online Procedures.....	171
(1) Discretion of Arbitrator .....	171
(2) Critical Sectors of Online Procedures.....	171
h.-) Measures and Awards.....	171
4.4.4 Rules on Law Applicable to the Substance of Dispute, the Arbitration and the Arbitration Agreement	172
4.4.5 Reference to Online Arbitration Rules in Arbitration Clause.....	172
a.-) Online Arbitration Clauses .....	172
b.-) Ad Hoc Clauses .....	173
(1) A typical ad hoc clause .....	173
(2) Ad Hoc Clause Recommended by the Hong Kong Online Rules.....	174
c.-) Arbitration Clauses .....	174
(1) Czech Online Rules .....	174
(2) Hong Kong Online Rules.....	175
(3) UNCITRAL-Arbitration Clause .....	175
(4) Typical Arbitration Clause .....	175
(5) Typical Arbitration Clause Including Pre-arbitral Referee Procedure.....	175
(6) Typical Expertise Clause .....	175
(7) Multi-Party-Arbitration Clause.....	175
4.5 Organisation of the Arbitration in Cyberspace .....	176
4.5.1 Ad Hoc Arbitration.....	176
4.5.2 Means of Electronic Commerce .....	176
a.-) Electronic Filing .....	177
b.-) Email .....	177
(1) Czech Online Rules .....	177
(2) Hong Kong Online Rules.....	178
(3) UNCITRAL Notes on Organising Arbitral Proceedings .....	178
(4) Regulation of Emails by ICANN's Policy .....	180
(5) NASD Online Arbitration Claim Filing System .....	181
(6) GAMS Rules on Online Dispute Resolution .....	182
c.-) Videoconferencing.....	182
(1) Hong Kong Online Rules.....	182
(2) Regulation of Videophone Conference According to Italian Arbitration Law .....	182
(3) Rules of Milan Chamber of National and International Arbitration .....	183
(4) Applicability of Regulation Concerning Videophone Conference to Videoconference .....	183
(5) Regulation of Videoconference and Webconference by ICANN's Policy .....	183
(6) Replacement of Traditional Hearings by Videoconference .....	184
4.5.3 Requirements of Security .....	184
a.-) Data Security .....	184
(1) Data Protection .....	184

(2) Data Security and Confidentiality .....	185
(3) Encryption .....	185
b.-) Technological Standards .....	186
c.-) Agreement on Confidentiality .....	186
5     Online Procedures and National Laws .....	189
5.1     Bindingness of International Arbitration .....	189
5.1.1 Chances for the Establishment of a New International System of Non-Binding Arbitration .....	190
a.-) Lacking Legal Framework for the Enforceability of Decisions Abroad.....	190
b.-) Competition Between Different International Systems .....	190
c.-) Risks for a System of Non-Binding Arbitration in the EU's Internal Market.....	190
5.1.2 Challenge of the Validity of the Arbitration Clause in Cyberspace .....	190
5.2     Laws Facilitating Online Arbitration with Consumers in EU Member States.....	191
5.2.1 Consumer Arbitration in the EU's Internal Market.....	192
a.-) Non-National Choice of Law .....	192
b.-) Choice of Law and Mandatory Rules of Consumer Protection Law .....	193
(1) Mandatory Rules of Law Are Binding if Constituting Public Policy .....	193
(2) Public Policy at the Place or Seat of Arbitration and Where Enforcement of the Award Is Likely .	194
(3) Choice of Law and Enforcement on the Basis of National Law.....	194
c.-) Choice of Transnational Law, the EU 'Community Acquis' and the Future 'Common Frame of Reference' .....	194
(1) Acceptance of Transnational Law .....	195
(2) Transnational Law and Consumer Protection.....	195
(3) Development of Rules of Transnational Consumer Protection Law within the EU's Internal Market	195
(4) The 'Acquis Consommateur' in Cross-Border Electronic Commerce.....	195
(5) The Incorporation of the 'Community Acquis' in the Future 'Common Frame of Reference' (CFR)	196
5.2.2 State of Origin and Consumer Protection in the EU Directive on Electronic Commerce .....	196
a.-) State of Origin and Measures by EU Member States in Derogation of the 'State of Origin' Principle.	196
b.-) Observation of Mandatory Rules of Consumer Protection Law of the 'State of Reception'.....	197
c.-) Observation of Contractual Obligations Relating to Consumer Contracts of the 'State of Reception' .	198
d.-) Consumer Arbitration According to the New York Convention .....	198
e.-) Consumer Arbitration, Mandatory Rules of a National Consumer Protection Law and the Non-Applicability of the EU Brussels Regulation and EU Rome Convention.....	199
f.-) Arbitration Clauses and the EU Directive on Unfair Terms in Consumer Contracts .....	202
(1) Judgement Océano vs. Quintero of the European Court of Justice .....	203
(2) Exclusive Arbitration not Covered by Legal Provisions .....	203
(3) Satisfactory Procedural Guarantees .....	204
(4) Implementation: Online General Terms and Conditions concerning Out-of-Court Dispute Settlement.....	204
(5) Arbitration Clauses for Businesses and Consumers .....	205
(6) Law of a non-Member State and the Protection Afforded by the EU Directive on Unfair Terms in Consumer Contracts .....	205
(7) Close Connection through the Place of the Conclusion of the Contract.....	205
(8) Close Connection with the Territories of Member States Based on Good Faith .....	206
(9) Measures to Be Taken by EU Member States .....	207
g.-) Mandatory Consumer Protection Law and Public Policy..	207
5.2.3 Arbitration Clauses with Consumers According to US Law .....	208
5.3     Liability of Arbitrators and Institutions Responsible for Arbitration .....	208
5.3.1 Scope of Obligations .....	208
a.-) General Duties.....	208
b.-) Hong Kong Online Rules: Use of Reasonable Endeavours to Provide Security .....	208
5.3.2 Implied Obligation to Exercise Skill and Experience and Exclusion of Liability .....	208
a.-) Implied Obligations.....	209
b.-) Exclusion of Liability .....	209
c.-) Exclusion of Liability According to the Hong Kong Online Rules.....	209
d.-) Immunity of Arbitrators .....	209
e.-) Codes of Ethics.....	209
5.4     Languages.....	210
5.4.1 Language of Business Terms.....	210
5.4.2 Choice by the Parties .....	210
5.4.3 Regulation by Institutions Responsible for Arbitration or Arbitrator.....	210
a.-) UNCITRAL Model Law on International Commercial Arbitration.....	210
b.-) UNCITRAL Arbitration Rules .....	210

c.-) Rules of Arbitration of the ICC .....	211
d.-) US AAA Online Rules .....	211
5.4.4 Regional and Minority Languages.....	211
6 Law Applicable to the Arbitration.....	213
6.1 Law Applicable to the Contract.....	213
6.1.1 Autonomy of the Parties in International Arbitration .....	214
6.1.2 Global Recognition of the Autonomy of the Parties.....	214
6.1.3 Governing Law of Transactions .....	214
6.1.4 Awards Based on a non-National Law .....	215
6.2 The Law Applicable to the Dispute.....	215
6.2.1 Regulation in International Instruments and Rules of Arbitration.....	215
a.-) Rules of Law to Be Applied by Arbitrator .....	216
b.-) Selection of Law by Arbitrator .....	216
6.2.2 Choice of a Transnational Law .....	216
a.-) UNIDROIT Principles of International Commercial Contracts.....	217
(1) Broad Scope of Principles .....	217
(2) Principles Based on a Broad Consensus .....	218
b.-) UNCITRAL Model Law on Electronic Commerce and Other International Instruments Related to Electronic Commerce .....	218
c.-) United Nations Convention on the International Sale of Goods.....	219
d.-) Validity of the Choice of Law Clause .....	219
e.-) Mandatory National Law and Choice of a non-National Law .....	219
6.2.3 Arbitration 'Ex Aequo et Bono' and 'Amiable Compositeur' .....	220
6.2.4 Good Faith and Fair Dealing in Electronic Commerce.....	220
a.-) Adaptability of the Principles to Electronic Commerce .....	221
b.-) Offer and Acceptance in Electronic Commerce .....	221
c.-) Effectiveness of Offer.....	222
6.2.5 Supplementation of UNIDROIT Principles.....	222
a.-) Supplementation Clause .....	222
b.-) Arbitration Clause and UNIDROIT Principles.....	222
6.2.6 Principles of European Contract Law .....	223
a.-) Integration of Consumer Protection Law into the Principles.....	223
b.-) Transposition of EU Directives into the European Principles .....	223
6.2.7 Limitations of the Choice of Law .....	224
a.-) Contract without a Law .....	224
b.-) Choice of a Law.....	224
c.-) Mandatory Rules of Law .....	224
6.3 Transnational Law and Political Economy in the EU.....	224
6.4 Law Applicable to the Arbitration Agreement .....	225
6.5 Law Applicable to the Procedure .....	225
6.5.1 Autonomy of the Parties .....	225
6.5.2 Rules for Arbitration, Choice by Parties, Selection by Arbitrator .....	226
6.6 Arbitration Rules and the Law Applicable to the Substance of the Dispute .....	226
6.6.1 Connecting Factors for the Selection of Law by the Arbitrator.....	227
6.6.2 Selection of the Applicable Law by the Arbitrator .....	228
a.-) Place or Seat of Arbitration .....	228
b.-) Enforcement of Award .....	228
c.-) Public Policy.....	229
d.-) Legitimate Expectations of the Parties .....	229
(1) Reference to Set of Applicable Law in Arbitration Rules .....	229
(2) Differentiation According to Interests Involved .....	229
6.7 The Law Applicable to non-Contractual Disputes.....	230
6.8 Application of Trade Usages .....	230
6.8.1 Trade Usages and Lex Mercatoria.....	230
6.8.2 Law of Electronic Commerce .....	230
6.9 Choice of Law Clauses Relating to Electronic Commerce.....	231
6.9.1 Reduction of Transaction Costs.....	231
a.-) Facilitation of Dispute Settlement .....	231
b.-) Particular Advantages of Choice of Law Clauses in the EU's Internal Market .....	231
c.-) Standardisation of Choice of Law Clause.....	232
d.-) Choice of Law Clauses and Consumer Protection.....	232
6.9.2 International Law of Electronic Commerce.....	232

a.-) Lex Mercatoria .....	233
(1) Insufficiency of Rules of Private International Law.....	233
(2) State Control Ensuring Social Usefulness .....	233
(3) Lex Mercatoria as a Catalyst for Legal Rules in the EU .....	234
(4) Recognition of the Lex Mercatoria by Jurisprudence.....	234
(5) Lex Mercatoria of Electronic Commerce .....	234
(6) Lex Electronica.....	235
(7) Netiquette .....	235
b.-) Custom .....	236
(1) Deletion of Emails after 30-Days .....	237
(2) (Unauthorised) Copying via the Internet .....	237
(3) Liability of Intermediaries .....	237
(4) Model EDI Agreements.....	237
(5) ICANN's Uniform Domain-Name Dispute-Settlement Policy .....	237
(6) Future Developments.....	238
<b>7 Recognition and Enforcement of Foreign Arbitral Awards in Electronic Commerce and the New York Convention .....</b>	<b>239</b>
7.1 Recognition of Arbitral Award.....	239
7.1.1 Control of Arbitration Agreement .....	239
7.1.2 Scope of Control of Award.....	240
7.2 Operation of the Control System .....	240
7.2.1 Control by National Courts.....	240
7.2.2 Recognition of Electronic Awards .....	241
a.-) Form Requirements of the New York Convention .....	241
b.-) Location of the Online Award .....	241
c.-) Czech Online Rules .....	242
7.2.3 Control by Primary and Secondary Jurisdiction .....	242
7.3 Recognition and Enforcement of Awards Relating to Arbitration not Covered by International Instruments in the EU's Internal Market .....	242
7.3.1 Recognition and Enforcement of National Awards Relating to Consumer Disputes in the EU's Internal Market.....	242
a.-) Accreditation of Bodies Responsible for Arbitration of Consumer Disputes.....	242
b.-) Factors of Relevance for the Assessment of the Public Interest in the Control of the Award.....	242
c.-) Recognition and Enforcement of National Awards Relating to Consumer Disputes in the EU's Internal Market without Control by Secondary Jurisdiction .....	243
d.-) Eej-Net, ECC-Net and FIN-Net .....	244
7.3.2 Recognition and Enforcement of National Awards not Related to Consumer Disputes in the EU's Internal Market.....	244
a.-) Measures Required for the Recognition and Enforcement of National Arbitral Awards in the EU's Internal Market .....	244
b.-) Particular Measures for the Benefit of Electronic Commerce in the EU's Internal Market.....	245
<b>8 Arbitration of Consumer Disputes .....</b>	<b>247</b>
8.1 Consumer Arbitration in the EU.....	247
8.2 Some National Consumer Arbitration Schemes .....	248
8.2.1 Portugal .....	249
a.-) Lisbon Arbitration Centre.....	249
b.-) Portuguese Law Concerning Voluntary Arbitration and the Regulation of the Court of Arbitration ..	249
c.-) Arbitration Combined with Mediation .....	250
d.-) Few Formal Rules.....	250
e.-) Consumers not Domiciled in Lisbon and Portuguese-Spanish Cross-Border Disputes Arbitration ....	250
f.-) Affiliation of Businesses with the Arbitration Centre .....	251
g.-) Costs .....	251
h.-) Enforceability of Awards .....	251
8.2.2 Spain.....	251
a.-) Voluntary Arbitration .....	251
(1) Electronic Arbitration Agreement .....	252
(2) General Terms of Contracts.....	252
(3) Limitation of Consumer Arbitration to Claims of Consumers .....	252
b.-) Procedural Guarantees.....	252
c.-) Arbitrability of Consumer Disputes .....	253
d.-) Binding and Enforceable Decision as a Result of Consumer Arbitration .....	253
e.-) Organisation of Consumer Arbitration.....	253

(1)	National Consumer Arbitration Court and Arbitration Boards.....	253
(2)	Request for Arbitration .....	254
(3)	Organisation of Arbitration by the Arbitration Boards.....	254
d.-)	Arbitration on the Basis of Equity or Law.....	255
e.-)	Logo of the Consumer Arbitration System and Businesses Adhering to the System .....	255
f.-)	Electronic Award.....	256
g.-)	Foreign Arbitral Awards in Consumer Disputes .....	256
8.2.3	United Kingdom .....	256
a.-)	Consumer Arbitration Schemes of the Chartered Institute of Arbitrators .....	256
b.-)	UK Industries Operating Consumer Arbitration Schemes .....	256
8.2.4	United States of America.....	257
a.-)	Unconscionability and Jurisprudence .....	258
(1)	Hill v. Gateway 2000.....	258
(2)	Brower v. Gateway 2000 .....	258
b.-)	Mass-Market Licences (Click-Wrap) and the US Uniform Computer Information Transactions Act of 2002 .....	259
c.-)	Unreasonable or Unjust Arbitration Clauses in the Sense of Section 110 of the US Uniform Computer Information Transactions Act of 2002.....	260
d.-)	International Contracts: Consent by Consumers and the US Electronic Signatures in Global and National Commerce Act .....	260
8.3	Consumer Disputes and International Arbitration .....	261
8.3.1	Consumer Arbitration Schemes and International Voluntary Arbitration .....	262
8.3.2	Consumer Protection and Cross-Border Legal Redress.....	262
a.-)	The Lack of Cross-border Consumer Arbitration Systems .....	262
b.-)	Advantages of International Consumer Arbitration.....	263
c.-)	Applicability of the New York Convention to International Consumer Arbitration .....	263
8.3.3	Commerciality of the International Consumer Arbitration .....	263
a.-)	Necessity to Operate at Economic Conditions.....	264
b.-)	International Instruments .....	264
c.-)	Consequences of the 'Commerciality' of the Consumer Arbitration.....	265
(1)	Disregard of Rules Applicable to 'Commercial' Arbitration' .....	265
(2)	Reference to Consumer Arbitration and the Applicable Law in Arbitration Rules .....	266
(3)	Applicability of UNIDROIT Principles of International Commercial Contracts .....	266
8.3.4	Transnational Law Applicable to Consumer Arbitration.....	266
a.-)	Principles of European Contract Law Including Aspects of Consumer Protection .....	267
b.-)	A European Civil Code and a Common Frame of Reference .....	267
(1)	Advantages and Disadvantages of a European Civil Code .....	267
(2)	EU Parliament's Call for a Single European Civil Code .....	268
(3)	Integration of Consumer Protection Law.....	268
(4)	Availability of the Principles of European Contract Law .....	268
(5)	The Future 'Common Frame of Reference' .....	269
c.-)	Supplementary Application of Other Transnational Laws .....	269
8.3.5	International Consumer Arbitration in EU Member States .....	270
a.-)	Arbitration Agreements with Consumers .....	270
b.-)	Electronic Arbitration Agreements with Consumers .....	270
(1)	Requirements of Form .....	271
(2)	Choice of Law .....	271
(3)	UN/CEFACT E-Agreement and Arbitration Agreements with Consumers .....	272
8.4	Arbitrability of Consumer Disputes.....	272
8.4.1	Arbitrability of Consumer Disputes on the Basis of National Law .....	272
a.-)	Success of National Consumer Arbitration Schemes .....	272
b.-)	Necessity of the Harmonisation of National Laws of EU Member States in Support of Consumer Arbitration .....	273
8.4.2	The Law Applicable to the Determination of the Arbitrability.....	274
8.4.3	Arbitrability of Consumer Disputes and Mandatory Arbitration of Consumer Disputes .....	274
8.4.4	Enforceability of Awards Relating to Consumer Arbitration .....	275
8.5	Public Policy and Consumer Arbitration.....	275
8.5.1	Transnational Public Policy and the Protection of the Weaker Party in International Commercial Arbitration .....	275
8.5.2	EU Public Policy on the Basis of the EU Directives on Distance Contracts and Unfair Terms in Consumer Contracts .....	276
a.-)	EU Directive on Distance Contracts.....	277

b.) EU Directive on Unfair Terms in Consumer Contracts.....	277
c.) Choice of Law Clauses in Derogation from the Directives .....	277
(1) Relevance of the Place of the Conclusion of the Contract in Distance Contracts .....	278
(2) Place of the Conclusion of the Contract and Article 11 of the EU Directive on Electronic Commerce .....	278
(3) Place of the Conclusion of the Contract and Article 15 of the UNCITRAL Model Law on Electronic Commerce .....	279
8.5.3 National Public Policy and Transnational Public Policy .....	279
a.) Public Policy of Member States and Transnational Public Policy.....	280
b.) Mandatory Nature of Consumer Protection.....	280
(1) Close Connection with Territories of Member States and the Principle of Good Faith .....	280
(2) Definition of Unlawfulness of the Contract Term .....	281
c.) Application of the Public Policy by the Arbitrator .....	281
8.6 Consumers' Access to Jurisdiction in the EU's Internal Market .....	281
8.6.1 Arbitration Clauses and Consumer Protection.....	282
a.) Pre-contractual Obligations .....	282
b.) Online Negotiation of Terms in Consumer Contracts .....	282
c.) Possibility to Take Notice of the Online-Terms in Consumer Contracts.....	282
8.6.2 Arbitration Clauses, Fair or Unfair.....	283
a.) Online Consent to Terms.....	283
(1) Possibility to Take Notice of the Terms .....	283
(2) Interactivity as Evidence of Knowledge.....	283
b.) Unfairness of Arbitration Clauses .....	284
(1) Unfair Clauses in the Business-to-Business Sector .....	284
(2) Two Types of Arbitration Clauses on the Information Society Service's Website.....	284
c.) Limitation of Choice of Law? .....	285
d.) Fair Arbitration Clauses .....	285
(1) Fair Clauses with Regard to Lit. (q) of the Annex to the EU Directive on Unfair Terms in Consumer Contracts .....	285
(2) Exclusive Arbitration Clause.....	285
ANNEX 1: International Conventions on Arbitration.....	287
Convention on the Recognition and Enforcement of Foreign Arbitral Awards (New York, 1958) .....	287
European Convention on International Commercial Arbitration of 1961, done at Geneva on 21/04/1961.....	293
Inter-American Convention on International Commercial Arbitration, done at Panama on 30/01/1975 .....	299
ANNEX 2: UN and UNCITRAL Instruments .....	303
UNCITRAL Model Law on International Commercial Arbitration (1985) .....	303
UNCITRAL Model Law on Electronic Commerce (1996).....	311
UNCITRAL Draft Convention on the Use of Electronic Communications in International Contracts.....	317
UN Economic Commission for Europe Electronic Commerce Agreement .....	323
ANNEX 3: Online Arbitration Rules .....	331
Additional Procedures for Online Arbitration (Online Rules) of the Arbitration Court Attached to the Economic Chamber and Agricultural Chamber of the Czech Republic .....	331
Electronic Transaction Arbitration Rules of the Hong Kong International Arbitration Centre .....	335
US American Arbitration Association Online Rules: Supplementary Procedures for Online Arbitration .....	345
ANNEX 4: National and Supra-National Instruments .....	349
European Union.....	349
Directive 2000/31/EC of the European Parliament and of the Council of 8 June 2000 on Certain Legal Aspects of Information Society Services, in Particular Electronic Commerce, in the Internal Market (Directive on Electronic Commerce) (Excerpts) .....	349
Commission Recommendation on the Principles Applicable to the Bodies Responsible for Out-of-Court Settlement of Consumer Disputes, document COM(1998) 198 final.....	353
Communication from the Commission on 'Widening Consumer Access to Alternative Dispute Resolution', document COM/2001/0161 final.....	357
EU Commission Recommendation of 19/10/1994 relating to the legal aspects of electronic data interchange (European Model EDI Agreement) .....	361
Communication from the Commission to the European Parliament and the Council - European Contract Law and the Revision of the Acquis: the Way Forward, document COM/2004/0651 final.....	377
United States .....	389
Federal Arbitration Act, US Code Title 9 (Excerpts).....	389
Revised Uniform Arbitration Act (2000) (Excerpts).....	391
Bibliography.....	397
1. Cases and Awards .....	397

1.1. Austria .....	397
1.2. European Court of Human Rights .....	397
1.3. European Court of Justice .....	397
1.4. France .....	397
1.5. Germany .....	397
1.6. International Chamber of Commerce .....	397
1.7. Italy .....	397
1.8. Spain.....	398
1.9. Switzerland.....	398
1.10. United Kingdom.....	398
1.11. United States.....	398
2. Articles .....	399
3. Monographies.....	407
4. Collections, Festschriften .....	411
Index.....	413